



Dear Patient,

True Rehab is committed to maintaining a safe and healthy workplace for our patients and staff. We appreciate the trust you have placed in True Rehab. With the increased concerns of Coronavirus Disease (COVID -19), we would like to reassure you about the precautions we are taking in order to keep you safe and healthy.

We advise you to follow the public health authorities' guidance regarding hygiene and personal travel in order to avoid any exposure risk to you, our staff, and other patients. We ask that if anyone presents symptoms, to reschedule or cancel the appointment.

Our housekeeping and infection control procedures have intensified in the office. Staff will continuously be disinfecting doorknobs, arm rests, treatment rooms, PT equipment, etc. We request that you are diligent about the use of hand sanitizer when arriving and before leaving the clinic. We have made adjustments to the daily schedules to limit the amount of patients in the clinic at one time, in order to better align with distancing recommendations. Additionally, all staff are required to wear masks.

We will continue to implement procedures to minimize the spread of COVID-19 according to the CDC and other credible resources. As a team, we are confident in our ability to continue your care in a safe and effective manner. Thank you for your patience during this time.

Sincerely,

True Rehab